

Limited Warranty

Visionaire Lighting, LLC (hereinafter referenced as "Visionaire") warrants all non LED products against defects in materials and workmanship for a period of two (2) years and all LED products for a period of five (5) years from date of shipment. Any component manufactured by Visionaire Lighting proven to be defective within two (2) years from date of shipment (provided that the conditions of installation and operation have been proper) will be repaired or replaced at Visionaire's option.

This warranty does not include lamps, ballasts, capacitors, igniters, photocells or other related equipment not manufactured by Visionaire.

Ballasts: Ballasts, capacitors and igniters are warranted from the manufacturer for a period of two (2) years from date of shipment. Replacements will be handled by a local ballast-authorized distributor or by Visionaire acting as their agents. No charges of rental equipment or time will be covered, unless agreed upon in writing before said work is completed.

Lamps: Lamps (components that are not manufactured by Visionaire) are specifically excluded from the Visionaire warranty. No claims for replacement of defective lamps or labor associated with such replacement will be covered. Visionaire will assist in any way possible, through the appropriate Original Manufacturer (hereinafter referenced as "OEM"), to facilitate replacements.

LED: All LED Light fixtures and Light engines including but not limited to Visionbar™ are warranted for a period of (5) years. If 25% of the individual LED diodes (light sources) in the LED VisionBar™ should fail within a five (5) year period, Visionaire will provide the purchaser with a replacement LED VisionBar™. Labor and other installation costs for replacement of LED VisionBars™ are not included in this limited warranty and are the responsibility of the purchaser.

LED Drivers: LED drivers are warranted by the OEM for a period of five (5) years. Visionaire provides no warranty on LED Drivers. Visionaire makes no representation of any warranty by the OEM.

Induction Systems: All Induction Systems are warranted by the OEM of the Induction System, and subject to their terms. Induction Systems are not warranted by Visionaire. Visionaire makes no representation of any warranty by the OEM.

Solar Components:

1. Solar Panels - Solar panels are not warranted by Visionaire Lighting. Visionaire makes no representation of any warranty by the OEM.
2. Solar Batteries - Solar batteries are warranted for a period of two (2) years from shipment by the solar battery OEM. Visionaire provides no warranty on batteries. Visionaire makes no representation of any warranty by the OEM.
3. Photocells, Solar Controls, Time Clocks and Internal Electrical Components - Photocells, solar controls, time clocks and internal electrical components within any Solar Assembly are warranted only by that part's respective OEM. Visionaire provides no warranty on these components. Visionaire makes no representation of any warranty by the OEM.

Finishes: All Visionaire products are powder coated and guaranteed for a two (2) year period. Poles must be inspected regularly and wiped clean to insure a non-abrasive surface. Visionaire's poles, brackets and fixtures are warranted against peeling, cracking, fading or chalking. The warranty is at sellers' discretion as to how and where to fix the any problems that may occur. Seller will not cover costs of transportation, installation and removal of defective or damaged poles.

This warranty applies to products sold for installation in the United States and Canada. Products which are installed outside the United States and Canada carry no implicit or implied warranty unless specifically indicated by separate documentation approved by Visionaire senior management.

Visionaire will not honor any claim without prior written approval.

No other Guarantees or Warranties, expressed or implied, exist beyond those included above.

For more detailed information on mounting, wiring or installation instructions, please consult factory. If poles are not ordered with fixtures, please specify mounting requirements. This document contains proprietary information of Visionaire Lighting, LLC. Any use of this information requires the written approval of Visionaire Lighting, LLC. In keeping with our TQM policy of continuous improvement, Visionaire reserves the right to change any specifications contained herein without prior notice.

