

# LIMITED WARRANTY

Visionaire Lighting, LLC (hereinafter referenced as "Visionaire") warrants all non-LED products against defects in materials and workmanship for a period of two (2) years and all LED products for a period of five (5) years from date of shipment. Products utilizing Visionaire's Array technology are warranted for (10) years on electrical components. Any component manufactured by Visionaire Lighting proven to be defective within two (2) years from date of shipment (provided that the conditions of installation and operation have been proper) will be repaired or replaced at Visionaire's option. Labor and other installation costs for replacement items are not included in this limited warranty and are the responsibility of the purchaser.

This warranty does not include photocells, sensors or other related equipment not manufactured by Visionaire.

**LED:** All LED Light fixtures and Light engines including but not limited to VisionBar™ are warranted for a period of (5) years. If 25% of the individual LED diodes (light sources) in the LED VisionBar™ should fail within the warranty period, Visionaire will provide the purchaser with a replacement LED VisionBar™. Labor and other installation costs for replacement of LED VisionBars™ are not included in this limited warranty and are the responsibility of the purchaser.

**LED Drivers:** LED drivers are warranted by the OEM for a period of five (5) years. Visionaire makes no representation of any warranty by the OEM.

**Finishes:** All Visionaire products are powder coated and guaranteed for a two (2) year period. Poles must be inspected regularly and wiped clean to ensure a non-abrasive surface. Visionaire's poles, brackets, and fixtures are warranted against peeling, cracking, fading or chalking. The warranty is at sellers' discretion as to how and where to fix any problems that may occur. Seller will not cover costs of transportation, installation, and removal of defective or damaged poles.

**Poles:** This warranty excludes fatigue failure or similar phenomena resulting from induced vibration, harmonic oscillation or resonance associated with movement of air currents around the product. Further, damage caused by improper installation, overloading, misuse, abuse, or neglect is also excluded from this warranty. In addition, this warranty does not cover alterations, modifications unless the change is acknowledged and accepted, in advance in writing, by Visionaire Lighting LLC. Labor required to remove and / or reinstall original or replacement parts shall be the responsibility of the customer.

If the products are to be used on an existing foundation or on other structures, the customer assumes all responsibility for the structural integrity of the existing foundation, anchorage or structures and all the consequences arising from such installation.

**-CAUTION:** If any additional stress such as flags, banners arms, banners, streamers, ropes, or any other such items are added to poles, Visionaire Lighting's normal product guarantee is null and void. Additionally, adding such items to any pole may create severely hazardous conditions. For an exact EPA rating on a specific order, contact Visionaire directly.

This warranty applies to products sold for installation in the United States and Canada. Products that are installed outside the United States and Canada carry no implicit or implied warranty unless specifically indicated by separate documentation approved by Visionaire senior management.

Visionaire will not honor any claim without prior written approval.

No other Guarantees or Warranties, expressed or implied, exist beyond those included above.

For more detailed information on mounting, wiring or installation instructions, please consult the factory. If poles are not ordered with fixtures, please specify mounting requirements. This document contains proprietary information of Visionaire Lighting, LLC. Any use of this information requires the written approval of Visionaire Lighting, LLC. In keeping with our TQM policy of continuous improvement, Visionaire reserves the right to change any, specifications contained herein without prior notice.

REV 037/17/2020